Muhammad Kashif

Associate Professor of Practice

NUST Business School

Email: muhammad.kashif@nbs.nust.edu.pk

Contact:

LinkedIn: https://www.linkedin.com/in/kashifsaeedjanjua/



About

Dr. Muhammad Kashif is working as Associate Professor of Practice in the NUST Business School. Dr. Muhammad Kashif has a PhD in Brand Management. Dr. Muhammad Kashif has published 67 research articles & conference papers having a citation count of 1419, carried out 0 projects and filed 0 intellectual property.

Qualifications

PhD in Brand Management University of Colombo , Sri Lanka	2019 - 2022
MS in Marketing Shaheed Zulfiqar Ali Bhutto Medical University, Islamabad , Pakistan	2005 - 2007
MBA in Marketing Preston University , Pakistan	2002 - 2004

Experience

Associate Professor of Practice NUST Business School	2024- Present
Associate Dean and Associate Professor	2007 - 2024

Research Articles

GIFT University, Gujranwala

The structure and content of the religious tourism destination image construct: an exploratory
netnography of travelers' reviews of Makkah and Medina

Muhammad Kashif Anna K. Zarkada Zainab

Journal of Islamic Marketing, Volume 16 No. 3, Pages 689-712

Impact Factor: 3.100 | Quartile: 2 | Citations: 2 DOI: https://doi.org/10.1108/JIMA-06-2024-0229

Micro-meso-macro framework: a three-layered approach to understand brand pride

Geeta Marmat Muhammad Kashif

Global Knowledge, Memory and Communication, Volume 434, Article Number 136787

Impact Factor: 2.100 | Quartile: 2 DOI: 10.1108/GKMC-03-2024-0172

Artificial intelligence and predictive marketing: an ethical framework from managers' perspective

Hina Naz Muhammad Kashit

Spanish Journal of Marketing-ESIC, Pages 1-24

Impact Factor: N/A | Citations: 19 **DOI:** doi.org/10.1108/SJME-06-2023-0154

Intentions and donations: monetary charity in Kuwait during the COVID-19 pandemic

Sarah Al-shamali Muhammad Kashif

Journal of Islamic Accounting and Business Research, Volume 15, No. 1, Pages 79-99

Impact Factor: 2.500 | Quartile: 2 | Citations: 3 DOI: doi.org/10.1108/JIABR-09-2021-0249

Unraveling the impact of eco-centric leadership and pro-environment behaviors in healthcare organizations: Role of green consciousness

Ali Hasan Xiang Zheng Di Mao Muhammad Kashif Farhan Mirza Rabia Shabbir

2024

2025

2024

2024

2024

Journal of Cleaner Production, Volume 434, Article Number 139704	
Impact Factor: 9.700 Quartile: 1 Citations: 26	
DOI: https://doi.org/10.1016/j.jclepro.2023.139704	
Temporary love: A love-hate transition among luxury fashion consumers in a mediation of brand	2023
jealousy and moderation of value-expressiveness	
Aarti Saini Muhammad Kashif Silvia Platania	
Journal of Global Scholars of Marketing Science: Bridging Asia and the World, Volume 33, Issue 4, Pages 513-535	
Impact Factor: 1.900 Quartile: 3 Citations: 6 DOI: doi.org/10.1080/21639159.2023.2209104	
Two Cooks Spoil the Broth: Destructive Outcomes of Supervisor and Customer Mistreatment in	2023
Mediating-Moderating Roles of Anger and Self-Control in an Indonesian Context	2020
Muhammad Kashif Indria Handoko Roshee Lamichhane	
Employee Responsibilities and Rights Journal, Volume 35, Pages 369-393	
Impact Factor: 1.500 Quartile: 2 Citations: 6	
DOI: doi.org/10.1007/s10672-022-09419-0	
Redefining brand globalness: an interpretive inquiry	2023
Muhammad Kashif Madhuka Udunuwara	
Journal of Marketing Theory and Practice, Volume 32, Issue 3, Pages 362-377	
Impact Factor: 4.400 Quartile: 2 Citations: 2	
DOI: doi.org/10.1080/10696679.2023.2202860	
From the land of Gama: event attachment scale (EAS) development exploring fans' attachment and their intentions to spectate at traditional gaming events	2023
Junaid Rehman Muhammad Kashif Thangaraja Arumugum	
International Journal of Event and Festival Management, Volume 14, No. 3, Pages 363-379	
Impact Factor: 2.200 Quartile: 2 Citations: 10	
DOI: doi.org/10.1108/IJEFM-10-2022-0079	
Rethinking abusive supervision: antecedents and reparative mechanisms of abusive supervision,	2023
including supervisor frustration, coworker support, guilt, and supervisor OCB in a mediated-	
moderation model	
Muhammad Kashif Rehana Naheed Shanika Wijenayake	
Revista Brasileira de Gestao de Negocios, Volume 25, No.1, Pages 108-131	
Impact Factor: 0.700 Quartile: 4	
DOI: https://doi.org/10.7819/rbgn.v25i1.4217	
Islamic religiosity and ethical intentions of Islamic bank managers: rethinking theory of planned behaviour	2022
Sarminah Samad Muhammad Kashif Shanika Wijenayake Michela Mingione	
Journal of Islamic Marketing, Volume 13, No. 11, Pages 2421-2436	
Impact Factor: 3.200 (ESCI) Citations: 9	
DOI: https://doi.org/10.1108/JIMA-02-2020-0042	
Abusive supervision, supervisor undermining, and turnover intentions: mediation of quiescent silence and desire to seek revenge among Thai banking frontliners	2022
Gul Afshan Muhammad Kashif Damrong Sattayawaksakul Pimpa Cheewakrakokbit Shanika Wijenayake	
Management Research Review, Volume 45, No. 11, Pages 1479-1502	
Impact Factor: 2.600 (ESCI) Citations: 16	
DOI: doi.org/10.1108/MRR-03-2021-0240	
It's not justice if it's not for all: cross-level interaction of interactional justice differentiation and	2022
supervisory justice on psychological safety and conflict	
Gul Afshan Carolina Serrano-Archimi Amir Riaz Muhammad Kashif Mansoor Ahmed Khuhro	
International Journal of Conflict Management, Volume 33, No. 5, Pages 782-811	
Impact Factor: 3.300 Quartile: 2 Citations: 3	
DOI: doi.org/10.1108/IJCMA-08-2021-0124	
Frogs in boiling water: a moderated-mediation model of exploitative leadership, fear of negative	2021
evaluation and knowledge hiding behaviors	
Fauzia Syed Saima Naseer Muhammad Waheed Akhter Mudassir Husnain Muhammad Kashif	
Journal of Knowledge Management, Volume 25, No. 8, Pages 2067-2087	

Impact Factor: 8.689 | Quartile: 1 | Citations: 94

Aisha Rehman Muhammad Kashif

High involvement work practices often lead to burnout, but thanks to humble leadership Gul Afshan Muhammad Kashif Firdous Khanam Mansoor Ahmed Khuhro Umair Akram Journal of Management Development, Volume 40, No. 6, Pages 503-525 Impact Factor: 0 Citations: 15 DOI: https://doi.org/10.1108/JMD-10-2020-0311	2021
Love is not blind: investigating a love-hate transition among luxury fashion brand consumers Muhammad Kashif Tulay Korkmaz Devrani Aisha Rehman Sarminah Samad Journal of Fashion Marketing and Management, Volume 25, No. 4, Pages 625-643 Impact Factor: 4.184 Quartile: 3 Citations: 25	2021
DOI: https://doi.org/10.1108/JFMM-04-2020-0058 Leaving in Mascot of Silence: Organizational Determinants of Employee Turnover Intentions in Mediating and Moderating Roles of Quiescent Silence and Coworker Support in a Russian Context Muhammad Kashif Irina Petrovskaya Sarminah Samad Shanika Wijenayake Central European Management Journal, Volume 29, No. 2, Pages 121-146 Impact Factor: N/A Citations: 3	2021
DOI: 10.7206/cemj.2658-0845.48 Twenty Years of Research in Brand Globalness/Localness: A Systematic Literature Review and Future Research Agenda Muhammad Kashif Madhuka Udunuwara Journal of International Consumer Marketing, Volume 33, Issue 2, Pages 178-193 Impact Factor: 0 Citations: 11 DOI: doi.org/10.1080/08961530.2020.1743805	2021
Psychological safety, meaningfulness and empowerment as predictors of employee well-being: a mediating role of promotive voice Fouzia Hasan Muhammad Kashif Asia-Pacific Journal of Business Administration, Volume 13, No. 1, Pages 40-59 Impact Factor: 0 Citations: 38 DOI: https://doi.org/10.1108/APJBA-11-2019-0236	2021
My love, I hate you: Rethinking brand jealousy to investigate emotional transition among rural customers Ferwa Dawood Muhammad Kashif Strategic Change, Volume 30, Issue 1, Pages 45-52 Impact Factor: 0 Citations: 15 DOI: doi.org/10.1002/jsc.2388	2021
When leader is morally corrupt: interplay of despotic leadership and self-concordance on moral emotions and bullying behavior Fauzia Syed Muhammad Waheed Akhter Muhammad Kashif Muhammad Asrar-ul-haq Qurt ul ain Mudassir Husnain Muhammad Kashif Aslam Journal of Management Development, Volume 39, No. 7/8, Pages 911-928 Impact Factor: 0 Citations: 30 DOI: doi.org/10.1108/JMD-05-2019-0183	2020
The Role of Resonant Leadership, Workplace Friendship and Serving Culture in predicting Organizational Commitment: the Mediating Role of Compassion at Work Riaz Ali Muhammad Kashif Revista Brasileira de Gestao de Negocios, Volume 22, No. 4, Pages 799-819 Impact Factor: 0.925 Quartile: 4 Citations: 24 DOI: doi.org/10.7819/rbgn.v22i4.4085	2020
Supervisor and Customer-Driven Stressors to Predict Silence and Voice Motives: Mediating and Moderating Roles of Anger and Self-Control Muhammad Kashif Merve Yanar Petek Tosun Shanika Wijenayake Services Marketing Quarterly, Volume 41, Issue 3, Pages 273-286 Impact Factor: 0 Citations: 11 DOI: 10.1080/15332969.2020.1786247	2020
Few glitters are original gold: Strengthening brand citizenship through identification, knowledge, and ownership in a mediating role of brand pride	2020

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DOI: doi.org/10.1108/APJML-04-2018-0158	
Brand power relationship: A Co-evolutionary conceptual framework	2020
Michela Mingione Muhammad Kashif Maria Petrescu	
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Irsa Kanwal Rab Nawaz Lodhi Muhammad Kashif	
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moderating role of brand credibility	
Muhammad Kashif Madhuri Fernando Sarminah Samad Ramayah Thurasamay	
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Mohsin Abdur Rehman Sarminah Samad Muhammad Kashif	
Journal of Islamic Marketing, Volume 9, No. 4, Pages 935-950	
Impact Factor: N/A Citations: 2 DOI: doi.org/10.1108/JIMA-09-2016-0069	
Blinded by the sand of its burrowing? Examining fans' intentions to follow one-day cricket on TV with a moderating effect of social influence	2018
Muhammad Kashif Madhuri Fernando Shanika Wijenayake	
International Journal of Sports Marketing and Sponsorship, Volume 20, No. 1, Pages 81-10	
Impact Factor: 0.848 Quartile: 4 Citations: 13	
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Discovering the Motives to Browse Internet among MBA Students: An Interpretivist Investigation	2018
Usman Naeem Muhammad Kashif	
Vision , Volume 22(3), Pages 1-10	
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The impact of attitude, subjective norms, and perceived behavioural control on managers' intentions to	2018
behave ethically	
Muhammad Kashif Anna Zarkada Ramayah Thurasamay	
Total Quality Management and Business Excellence, Volume 29, Issue 5-6, Pages 481-501	
Impact Factor: 2.181 Quartile: 3 Citations: 104 DOI: 10.1080/14783363.2016.1209970	
	0016
Perceived service quality-loyalty path: A PAKSERV based investigation of international students enrolled in business schools in Thailand	2018
Muhammad Kashif Pimpa Cheewakrakokbit	
Journal of Marketing for Higher Education, Volume 28, Issue 1, Pages 51-65	
Impact Factor: N/A Citations: 16	
DOI: 10.1080/08841241.2017.1402113	
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based on the writings of Ibn Khaldun	2010

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The dynamics of Zakat donation experience among Muslims: a phenomenological inquiry Muhammad Kashif, Khurrum Faisal Jamal, Mohsin Abdur Rehman Muhammad Kashif Khurram Faisal Jamal Mohsin Abdur Rehman Journal of Islamic Accounting and Business Research, Volume 9, No. 1, Pages 45-58 Impact Factor: 0 Citations: 26 DOI: doi.org/10.1108/JIABR-01-2016-0006	2018
Corporate Social Responsibility and Sustainability (CSRS) Initiatives among European and Asian Business Schools: A Web-based Content Analysis Mohsin Abdur Rehman Muhammad Kashif Michela Mingione Global Business Review, Volume 20, Issue 5, Pages 1-17 Impact Factor: 0 Citations: 10 DOI: 10.1177/0972150917737435	2017
Customer aggression and organizational turnover among service employees: The moderating role of distributive justice and organizational pride Muhammad Kashif Anna Zarkada Ramayah Thurasamay Personnel Review, Volume 46, No. 8, Pages 1672-1688 Impact Factor: 1.395 Quartile: 2 Citations: 41 DOI: doi.org/10.1108/PR-06-2016-0145	2017
You abuse but I will stay: The combined effects of job stress, customer abuse, and emotional intelligence on employee turnover Muhammad Kashif Eliane Braganca Zainudain Awang Ernest Cyril De Run Journal of Management Development, Volume 36, No. 7, Pages 899-914 Impact Factor: 0 Citations: 41 DOI: doi.org/10.1108/JMD-06-2016-0095	2017
Ethical intentions among frontline employees working in the US-based fast food chains in Pakistan: The moderating role of love of money Muhammad Kashif Amira Khattak British Food Journal, Volume 119, No. 7, Pages 1547-1561 Impact Factor: 1.289 Quartile: 3 Citations: 15 DOI: https://doi.org/10.1108/BFJ-09-2016-0396	2017
The moderating effect of religiosity on ethical behavioural intentions: An application of the extended theory of planned behaviour to Pakistani bank employees Muhammad Kashif Anna Zarkada Ramayah Thurasamay Personnel Review, Volume 46, No. 2, Pages 429-448 Impact Factor: 1.395 Quartile: 2 Citations: 86 DOI: 10.1108/PR-10-2015-0256	2017
EXQ: measurement of healthcare experience quality in Malaysian settings: A contextualist perspective Muhammad Kashif Siti Zakiah Melatu Samsi Zainudin Awang Mahadzirah Muhammad International Journal of Pharmaceutical and Healthcare Marketing, Volume 10, No. 1, Pages 27-47 Impact Factor: N/A Citations: 60 DOI: 10.1108/IJPHM-03-2015-0011	2016
PAKSERV – measuring higher education service quality in a collectivist cultural context Muhammad Kashif Ramayah Thurasamay Syamsulang Sarifuddin Total Quality Management & Business Excellence, Volume 27, Issue 3-4, Pages 265-278 Impact Factor: 1.368 Quartile: 3 Citations: 26 DOI: 10.1080/14783363.2014.976939	2016

Customer perceived service quality and loyalty in Islamic banks: A collectivist cultural perspective

2016

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Munammad Kashii Monsin Abdur Heriman iina Pileilene	
TQM Journal, Volume 28, No. 1, Pages 62-78	
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Bringing Islamic tradition back to management development: A new Islamic Dawah based framework to	2015
foster workplace ethics	
Muhammad Kashif Ernest Cyril De Run Mohsin Abdur Rehman Hiram Ting	
Journal of Islamic Marketing, Volume 6, No. 3, Pages 429-446	
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'm loving it but hating US: Understanding consumer emotions and perceived service quality of US fast	2015
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Muhammad Kashif Zainudain Awang John Walsh Umair Altaf	
British Food Journal, Volume 117, No. 9, Pages 2344-2360	
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DOI: 10.1108/BFJ-01-2015-0040	
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Muhammad Kashif Anna Zarkada	
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Impact Factor: N/A Citations: 83 DOI: 10.1108/IJBM-09-2014-0121	
Brand equity of Lahore Fort as a tourism destination brand	2015
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DOI: 10.1590/S0034-759020150407	
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Muhammad Kashif Sharifah Suzana Wan Shukran Mohsin Abdur Rehman Syamsulang Sarifuddin	
International Journal of Bank Marketing, Volume 33, No. 1, Pages 23-40	
Impact Factor: N/A Citations: 90	
DOI: 10.1108/IJBM-08-2013-0084	
Charity donation: intentions and behaviour	2015
Muhammad Kashif Syamsulang Sarifuddin Azizah Hassan	2013
Marketing Intelligence & Planning , Volume 33, No. 1, Pages 90-102	
Impact Factor: N/A Citations: 96	
DOI: 10.1108/MIP-07-2013-0110	
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Muhammad Kashif Ernest Cyril De Run	
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Expected service quality of utility stores in Pakistan: Qualitative investigation of older and younger	2014
generational cohorts	
Muhammad Kashif Mohsin Abdur Rehman	
International Journal of Quality and Service Sciences, Volume 6, No. 4, Pages 309-325	
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TV food advertising aimed at children: qualitative study of Pakistani fathers' views	2014
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cultural Comparative Analysis	

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Factors impacting university students' engagement with classroom activities: qualitative study Muhammad Kashif Sara Basharat	2014
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DOI: doi.org/10.1504/IJMIE.2014.062957	
Pakistani Higher Degree students' Views of Feedback on Assessment: Qualitative study Muhammad Kashif Attiq ur Rehman Zaida Mustafa Sara Basharat	2014
International Journal of Management Education , Volume 12, Issue 2 , Pages 104-114	
Impact Factor: N/A Citations: 6	
DOI: doi.org/10.1016/j.ijme.2014.03.004	
Anatomy of British Business School Brands: Attributes Affecting Choice Among Pakistani Postgraduate Students	2014
Usman Ahmed Muhammad Kashif Jessica Eaton Rooma Qadeer	
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DOI: https://hrcak.srce.hr/123374	
Service-orientation and teaching quality: business degree students' expectations of effective teaching Muhammad Kashif Hiram Ting	2014
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Muhammad Mursaleen Mubashir Ijaz Muhammad Kashif	
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Aisha Akhtar Sadaf Rafiq Ali Asif Arshia Saeed Muhammad Kashif	
International Journal of Police Science and Management, Volume 14, No. 2, Pages 97-106	
Impact Factor: N/A Citations: 6	
DOI: https://doi.org/10.1350/ijps.2012.14.2.266	
Students and Libraries: The Perspectives of Faculty in a Pakistani University	2011
Muhammad Kashif Ali Hasan Hamayun Hasan	
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